‘Sip & Stay’ with Mastercard & Gloria Jean’s Coffees - Campaign 2026 - *Season 3*

Frequently Asked Questions (FAQs)

1. What is the Sip & Stay campaign?

Mastercard and Gloria Jean’s Coffees are offering 10% off eligible purchases. The top 15 Mastercard Cardholders by cumulative eligible spend during the campaign will each win a couple staycation at The Palace Luxury Resort.

2. When will the campaign run?

From **20 November to 30 December 2026.**

3. Who can participate?

The campaign is open to eligible Mastercard debit, credit and prepaid cardholders with cards issued by banks or NBFIs in Bangladesh.

4. How can customers participate?

Pay with an eligible Mastercard at Gloria Jean’s Coffees during the campaign period.

5. What discount is available?

Customers can enjoy 10% off eligible purchases at Gloria Jean’s Coffees.

6. What are the rewards?

Each of the top 15 eligible spenders will receive a luxury couple staycation (2N-3D) at The Palace Luxury Resort.

7. How will the winners be selected?

Winners will be ranked by their cumulative eligible Mastercard spend during the campaign period. The 15 highest spenders will receive the staycation reward.

8. Will multiple purchases count?

Yes. Eligible transactions during the campaign period will count towards cumulative spend.

10. Which transactions are excluded?

Cash purchases, commercial or non-retail transactions, and transactions considered suspicious or ineligible will not qualify.

11. Are any participants excluded?

Employees of Mastercard, Gloria Jean’s Coffees, involved agencies and relevant issuer card teams, as well as cardholders permanently residing outside Bangladesh.

12. Can customers pay in cash and participate?

No. An eligible Mastercard payment is required.

13. Are there other terms?

Mastercard and Gloria Jean’s Coffees may apply additional campaign terms, including eligibility checks and reward booking conditions.

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Other standard terms and conditions may apply.